

DALE K. KODAMA
Executive Vice President

May 9, 1984

TO WHOM IT MAY CONCERN:

RE: PAMELA J. LABELLE

Pamela worked for On-Line, Inc. from 5-30-78 to 4-30-84.

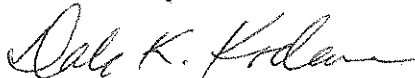
During this time, Pam had been an asset to us as both a Customer Service Representative and a Senior Programmer Analyst.

Her abilities and work habits are excellent. She not only is able to understand detail but can comprehend the whole. Pam is also very organized and motivated to complete work on time. These are very important qualities for someone who needs to develop and maintain effective systems.

Pam was promoted several times because of her abilities. She started as a Customer Service Representative, then became a Programmer, Programmer Analyst and then Senior Programmer Analyst.

I believe she would be a highly competent addition to any data processing department.

Sincerely,



Dale K. Kodama
Executive Vice President

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