

November 15, 1977

To Whom It May Concern:

This letter is to recommend the services of Ms. Pamela J. LaBelle.

Ms. LaBelle served as our Customer Service Representative from 1976 to 1977. Her duty was, primarily, to act as the interface between our customer's operations and our Programming/Systems Section.

Specifically: She trained the customer personnel in the operation and use of our entire system; acted as our troubleshooter, taking field problems to our programming and operations departments and aiding in their resolution; authored our User Systems Manual, which contains all of our terminal and systems information and is used both in-house and by our customers.

Ms. LaBelle is knowledgeable and competent in working with: Burroughs 3700 Data Processing System; Burroughs TC, TD and TU Teller Transaction Terminals and Burroughs Thrift Structures - modified.

In addition to great technical abilities, Ms. LaBelle is also quite capable of dealing with people at all levels.

We have found Ms. LaBelle to be a person of high integrity and high standards. Her performance is well above average.

Sincerely,



G. Howard Hanson  
Executive Vice President  
and General Manager

**ON LINE**

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