

Art Goes
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Dear Pam:

I was glad to hear from you this week. It's been awhile since we worked together and I have retired and sold PRM. But personally I remember our work, and would be pleased to comment on it.

As you developed our product for assigning desks I remember your attention to detail. Most notably the effort and success involved in ensuring that two users would not be assigned to the same desk even if they pressed the enter key at precisely the same time. Depending on the speed at which they worked through the process it was possible that multiple users would all see the same desk as available. You put in place a mechanism to ensure even if they pushed the enter at the same time the computer systems assigned one to be first and that user got the desk; the others were then notified that they didn't, and offered desks that were still available.

I also remember your motto or slogan; it has stuck with me all these years:
Number 1 make it work.
Number 2, make it work right.
Number 3, make it work fast.

I think your new venture is very timely. As luck would have it I spoke to our county government recently and they are retiring a mainframe program that has done property taxes for 40 years. Over the next 3-5 years they MUST replace the old code.

Converting old mainframe programs may be a task that eludes the younger set who have no mainframe experience and don't want any.

I'm confident you'll do very well. Best of luck, Pam.

Art Goes